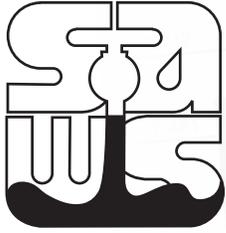
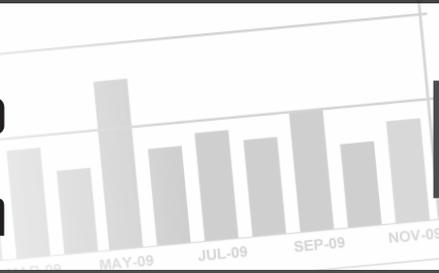


# ELECTRONIC PAYMENT PLAN



**San  
Antonio  
Water  
System**



AVERAGE WATER USE WAS 5,985 GALLONS.  
OUR NEXT SCHEDULED BILLING DATE IS ON OCTOBER 10, 2009.  
USAGE BETWEEN NOVEMBER AND FEBRUARY GENERALLY REPRESENTS INDOOR WATER USE IN EXCESS OF THIS AVERAGE. WATER USE IN EXCESS OF THIS AVERAGE WILL BE ATTRIBUTED TO OUTDOOR APPLICATIONS. YOUR MONTHLY WATER USE IS 748 GALLONS PER AVERAGE.

# Easy Pay

**SAWS Easy Pay allows you to automatically pay your SAWS bill by electronically transferring funds from your bank each month. This convenience is absolutely free. Here's how it works.**

You will continue to receive your monthly SAWS bill as you have in the past. The bill will indicate both the balance owed and the date when this amount will be automatically withdrawn from your account. SAWS will continue to read your meter each month, bill you monthly, and provide you full information on your billing just as before.

Your automatic payments will begin on the bill following the receipt and processing of this form by SAWS, which may take up to two billing cycles (30-60 days). The date of payment withdrawal from your bank will be indicated on your SAWS bill.

## TERMS OF AGREEMENT

Easy Pay is an electronic payment plan designed to make payment of your SAWS bill an automatic process. The plan neither increases nor decreases your total bill.

The customer must notify SAWS immediately if there is a change in the customer's bank or bank account where the automatic withdrawal is being administered.

If you originally signed up for eBill on [www.saws.org](http://www.saws.org) you will no longer be able to pay your bill online, however you can still receive your bill notifications electronically.

Billing disputes should be discussed with a SAWS customer service associate, not the bank, at least five business days before the date of the automatic withdrawal as shown on your SAWS bill.

Easy Pay is available to customers who bank with accredited financial institutions capable of accepting automatic withdrawals via the Automatic Clearing House (ACH) Network, which includes most San Antonio financial institutions.

To discontinue participation in the Easy Pay plan, customers must notify a SAWS customer service associate by calling 210-704-7297 within five business days before the due date. Once discontinuation has been completed, the customer will revert to normal billing and payment.

Any customer on the Easy Pay plan may be withdrawn from the plan for 90 days if automatic withdrawal transactions are not honored by the bank for any reason.

Please note: Discontinuation of services may take up to 30 business days once notification has been received.

In addition, the customer may be charged a service charge and late payment penalty if applicable.

**To complete your application, please attach a voided check to ensure the current bank account and routing number is used. Temporary checks and deposit slips will not be accepted.**

Please fill out this application form. Be sure to read "Terms of Agreement" above, sign the application and mail it to:  
  
San Antonio Water System  
P.O. Box 2990  
San Antonio, TX 78299-2990

SAWS Account Number \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

Customer Name \_\_\_\_\_ Home Phone \_\_\_\_\_

Service Address \_\_\_\_\_ Work Phone \_\_\_\_\_

Customer Bank Name \_\_\_\_\_ Checking  Savings

Signature - Bank Account Owner \_\_\_\_\_

Signature - Joint Account Owner \_\_\_\_\_

**Call SAWS at 210-704-7297 for help.**