



## AGENDA

### COMMUNITY EXPERIENCE COMMITTEE (CEC)

SAWS Headquarters, 2800 U.S. Hwy 281 North, San Antonio, TX 78212

Administration Building (Tower 1)

ROOM CR-A170

Tuesday, October 8, 2024, 11:30 a.m.

**NOTICE TO THE PUBLIC.** This meeting is being held in a hybrid state with a quorum of CEC members being physically present at SAWS HQ and the rest being in attendance via WebEx link. Any member of the public who wishes to participate in the public comment portion of the meeting, but cannot attend the videoconference, may do so by submitting written comments via email to [cec@saws.org](mailto:cec@saws.org) by 3:00pm on Monday, October 7, 2024. Please include your name and the number of the agenda item, if any, on which your comment applies. Written comments must be limited to 300 words or less in total. All written public comments will be available to CEC Members prior to or at the beginning of the meeting and will become part of the public record. The CEC Chair may, per discretion, have some or all the submitted comments read aloud. If you do not wish to submit email comments, but want to comment during the videoconference, please call 210-233-3689 by 3:00pm on Monday, October 7, 2024, and leave your name, phone number and the agenda item on which your comments apply. Access the meeting by the link below and you will be called upon during the meeting at the appropriate time.

To watch the meeting, go to:

<https://saws.webex.com/saws/j.php?MTID=m9fca5bebc9cf2e04f2fe884025f94cf3>

Meeting password: vsD4Tqn4P2

If you can't watch the meeting, please call **210-233-2090** to access the meeting via audio. The meeting number is **2495 924 8341**. Each registrant to be heard will be invited to speak for three (3) minutes in the order their registration was received.

To access the meeting from video system, dial: [24959248341@saws.webex.com](tel:24959248341) You can also dial 173.243.2.68 on the computer's browser and enter the meeting number: **2495 924 8341**

1. Meeting Called to Order by the CEC Chairperson
2. Public Comments – Three (3) Minutes Each
3. CEC Minutes for Approval – August 5, 2024 and September 17, 2024 Meeting
4. Budget 2025 Presentation, Doug Evanson, Executive Vice President & Chief Financial Officer
5. Non-Revenue Water Program Presentation, Richard Donat, Director – Non-Revenue Water Program
6. Next CEC Meeting: **Tuesday, November 12, 2024**
7. Adjournment. The San Antonio Water System CEC Meeting of October 8, 2024, is hereby adjourned.

**SAN ANTONIO WATER SYSTEM  
HANDICAPPED ACCESSIBILITY STATEMENT**

The San Antonio Water System Buildings and meeting rooms are accessible to individuals with disabilities. Accessible visitor parking spaces as well as the accessible entrance and ramp are located at the north side main entrance of the SAWS Customer Center Building, Tower II, 2800 U.S. Highway 281 North. Individuals with disabilities in need of auxiliary aids and services, including Deaf interpreters, must request such aids and services forty-eight (48) hours prior to the meeting. For assistance, contact the Board Administrator at 210-233-3537 or 711 (Texas Relay Service for the Deaf).