



AGENDA

SAWS DISPUTE RESOLUTION COMMITTEE (DRC)

SAWS Headquarters, 2800 U.S. Hwy 281 North, San Antonio, TX
78212 Customer Service Building (Tower 2) and via WebEx Conference
ROOM C-145

Wednesday, December 4, 2024, 11:30 a.m.

NOTICE TO THE PUBLIC. This meeting is being held in a hybrid state with a quorum of DRC members being physically present at SAWS HQ and the rest being in attendance via WebEx link. Any member of the public who wishes to participate in the public comment portion of the meeting, but cannot attend the videoconference, may do so by submitting written comments via email to waterviolation@saws.org by 3:00 p.m. on Friday, November 29, 2024. Please include your name and the number of the agenda item, if any, on which your comments apply. Written comments must be limited to 300 words or less in total. All written public comments will be available to DRC Members prior to or at the beginning of the meeting and will become part of the public record. The DRC Chair may, per discretion, have some or all the submitted comments read aloud. If you do not wish to submit email comments, but want to comment during the videoconference, please call 210-233-2374 by 3:00 p.m. on Friday, November 29, 2024, and leave your name, phone number and the agenda item on which your comments apply. Access the meeting by the link below and you will be called upon during the meeting at the appropriate time.

To watch the meeting, go to: <https://saws.webex.com/saws/j.php?MTID=m78218aaa1221fd1bc0c4a9a8c0e2d684>
Meeting password: ukH6y8SUHC3

If you can't watch the meeting, please call 210-233-2090 to access the meeting via audio. The meeting number is **2493 311 2651**. Each registrant to be heard will be invited to speak for three (3) minutes in the order their registration was received.

To access the meeting from video system, dial: **24933112651@saws.webex.com**
You can also dial 173.243.2.68 on the computer's browser and enter the meeting number: **2493 311 2651**

1. Meeting Called to Order by the DRC Chairperson
2. Public Comments – Three (3) Minutes Each
3. Introduction of DRC Liaison, Associated SAWS Staff and DRC Members
4. Election of DRC Vice-Chair
5. DRC Committee Training
 - a. Distribute Bylaws and 2025 Quarterly Meeting Schedule
 - b. SAWS Drought Enforcement Process
 - c. Committee Expectations and Boundaries
 - d. Panel Review Process and Schedule for Level 3 Disputes
6. Next Full DRC Meeting: **February 13, 2024**
7. Adjournment. The San Antonio Water System DRC Meeting of December 4, 2024, is hereby adjourned.

**SAN ANTONIO WATER SYSTEM
HANDICAPPED ACCESSIBILITY STATEMENT**

The San Antonio Water System Buildings and meeting rooms are accessible to individuals with disabilities. Accessible visitor parking spaces as well as the accessible entrance and ramp are located at the north side main entrance of the SAWS Customer Center Building, Tower II, 2800 U.S. Highway 281 North. Individuals with disabilities in need of auxiliary aids and services, including Deaf interpreters, must request such aids and services forty-eight (48) hours prior to the meeting. For assistance, contact the Board Administrator at 210-233-3537 or 711 (Texas Relay Service for the Deaf).