



## **AGENDA**

### **MEETING OF THE SAN ANTONIO WATER SYSTEM COMMUNITY EXPERIENCE COMMITTEE**

February 11, 2025, at 11:30 A.M. – 1:00pm (lunch will be served)  
SAWS Administrative Offices  
2800 US Hwy 281, CR-C170, Tower 1, San Antonio, Texas 78212  
and via video conference

- 1. MEETING CALLED TO ORDER**
- 2. ANNOUNCEMENTS AND UPDATES**
- 3. PUBLIC COMMENTS**
- 4. APPROVAL OF THE MINUTES OF SAN ANTONIO WATER SYSTEM (SAWS) COMMUNITY EXPERIENCE COMMITTEE (CEC)**
  - A. October 8, 2024, Meeting Minutes
  - B. November 12, 2024, Meeting Minutes
- 5. DISCUSSION AND PRESENTATION ITEMS**
  - A. Connect H2O Presentation by Matthew Llewellyn, Director Customer Service
  - B. Connect H2O Discussion by Martha Wright, Manager Program Planning Conservation and Madelyn Perez, Planner Conservation.
- 6. NEXT MEETING SCHEDULED:**

Tuesday, March 18, 2024, at The San Antonio Water System Headquarters held in Conference Room A170 in Tower 1.
- 7. ADJOURNMENT**

*The focus of the CEC is to maintain a constant dialogue with our neighbors by educating and seeking feedback from a diverse group of community-oriented individuals on a range of topics to improve the overall customer experience.*