



AGENDA
SAN ANTONIO WATER SYSTEM
COMMUNITY EXPERIENCE COMMITTEE

April 8, 2025, at 11:30 A.M (lunch will be served)

SAWS Administrative Offices

2800 US Hwy 281, CR-C170, Tower 1, San Antonio, Texas 78212

In person only meeting for Tour and Webex video conference limited to presentation only.

1. MEETING CALLED TO ORDER

2. ANNOUNCEMENTS AND UPDATES

CEC member positions for Districts 3, 5, and 10 needing to be filled.

3. PUBLIC COMMENTS

4. APPROVAL OF THE MINUTES OF SAN ANTONIO WATER SYSTEM (SAWS) COMMUNITY EXPERIENCE COMMITTEE (CEC)

A. March 18, 2025, Meeting Minutes.

5. DISCUSSION AND PRESENTATION ITEMS

Part 1. EOC Around the Clock by Susie Garcia, Manager – Emergency Operations Center. *(Webex video conference will only be during the presentation)*

Part 2. Following the presentation, a behind the scenes Tour of the EOC secured area.

6. NEXT MEETING SCHEDULED:

Tuesday, May 13, 2025, at The San Antonio Water System Headquarters held in Tower I, Conference Room A170.

7. ADJOURNMENT

The focus of the CEC is to maintain a constant dialogue with our neighbors by educating and seeking feedback from a diverse group of community-oriented individuals on a range of topics to improve the overall customer experience.